



# City Manager's Office

---

## MEMORANDUM

**DATE:** July 16, 2024

**TO:** Mayor and City Council

**THROUGH:** Jackie Bryant, Interim City Manager Approved Electronically

**FROM:** Kaytlin Canner, Clean and Safe Manager

**SUBJECT:** June 2024 City Walk Outcomes

---

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for June 2024.

### **Monday, June 3**

- Locations: East 7th Street and Sutro Street
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services
  - 5 unregistered vehicles were issued 48-hour notice postings
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle departed the area upon staff arrival
  - 22 Reno Direct service requests were addressed

### **Tuesday, June 4, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street, Record Street, and Valley Road
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

### **Wednesday, June 5**

- Location: Lymbery Street, Brinkby Avenue, and Isbell Road
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 4 unregistered vehicles were issued 48-hour notice postings
  - 2 nuisance vehicles departed the area upon staff arrival
  - 2 yards of trash collected by Clean and Safe

### **Thursday, June 6, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street, Record Street, and Fireside Alley
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services

### **Monday, June 10**

- Locations: Casazza Drive, Yori Avenue, and Orange Lane
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 1 nuisance vehicle was issued a 24-hour notice posting
  - 2 nuisance vehicles departed the area upon staff arrival
  - 1 code enforcement case was opened due to property maintenance and nuisance concerns
    - Debris, encampments, and an occupied vehicle on private property
  - 23 Reno Direct service requests were addressed

### **Tuesday, June 11, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street, Record Street, and Valley Road
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 10 individuals were contacted and declined services
  - 1 shopping cart recovered

### **Wednesday, June 12**

- Location: Wrondel Way and Linden Street
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services
  - 1 nuisance vehicle was towed
  - 1 shopping cart was recovered
  - 11 Reno Direct service requests were addressed

### **Thursday, June 13, with the Downtown Reno Partnership**

Downtown Reno Partnership requested the walk be canceled as the Reno Police Department was unable to attend due to a previously scheduled operation.

### **Monday, June 17**

- Location: East 7<sup>th</sup> Street
- Departments in attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 1 code enforcement case was opened due to property maintenance and nuisance concerns
    - Encampments and debris on private property

### **Tuesday, June 18, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street and Record Street

- Departments in attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 17 individuals were contacted and declined services

**Thursday, June 20, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
- Outcomes:
  - 5 individuals were contacted and declined services

**Monday, June 24, with the 46 Comm Group**

- Locations: East 4<sup>th</sup> Street, Spokane Street, East 5<sup>th</sup> Street, and Morrill Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - City Manager's Office – Revitalization
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 1 code enforcement case was opened due to property maintenance and nuisance concerns
    - Encampment on private property

**Tuesday, June 25, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in attendance:
  - City Manager's Office - Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

**Wednesday, June 26**

- Location: Brinkby Avenue, Lymbery Street, and Isbell Road
- Departments in attendance:

- City Manager's Office - Clean and Safe
- Code Enforcement
- Reno Police Department
- Outcomes:
  - 1 individual was contacted and declined services
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 9 Reno Direct service requests were addressed

**Thursday, June 27, with the Downtown Reno Partnership**

Downtown Reno Partnership requested the walk be canceled as the Reno Police Department was unable to attend due to limited staffing.